



Effective January 1, 2014, the 3 steps outlined below must be fulfilled to be eligible to serve as a USTA Certified Official, USTA Player Development Event Coach, SmashZone Volunteer, Massage Therapist, Athletic Trainer, or USTA Youth Tennis Workshop Coach ("Applicants").

Step 1: Complete the online training module: <http://training.teamusa.org>. You will be prompted to create an account. Depending on your knowledge and skillset, the training will take you 90 – 120 minutes to complete. If you are unable to complete the training at one time, you can return and continue using the account you created.

Step 2: Review the USTA's [definitions of prohibited conduct](#) and its [procedures for reporting and responding](#).

Step 3: Complete Your Background Screen Application. In the application, you will be required to certify and affirm that you have successfully completed (1) and (2) above. The USTA has retained the services of an independent third party, the National Center for Safety Initiatives (NCSI), to conduct background screens of all Applicants. Please begin your background screen through NCSI: <https://www.ncsisafe.com/members/selfreglandingUSTA.aspx>.

- a) Once you have submitted your background screen information, results will be generated in approximately 10 business days. Please be sure to add ncsisafe.com to your accepted email domain list. Watch for an email from Compliance@ncsisafe.com in the days following your application; this will also contain your NCSI Applicant ID number which can be used to check the status of your application on NCSI's website.
- b) NCSI may contact you within the 10 business day waiting period to request more information. You can confirm the legitimacy of the request by checking your status on NCSI's website using the Applicant ID number; your status will note the same request for information. Please watch for communications from NCSI as these emails may end up in your "spam" folder.
- c) When your screen is complete you will receive either a green or red light, based on the results of your application and the USTA's criteria. If you receive a green light, you will be listed on the results page of USTA.com: http://www.usta.com/About-USTA/background_screening_program_results/. If you received a red light, you will be notified by NCSI of your status and you will not be eligible to be certified by the USTA or provide services for the USTA.

For additional information, please visit www.usta.com/safeplay

For all questions related to the background screen system, please contact:

The National Center for Safety Initiatives

Phone: (866) 833-7100

E-Mail: clientservices@ncsisafe.com

For all policy-related questions, please contact:

United States Tennis Association

E-Mail: safeplay@usta.com